

## Case Study

How CloudCentral helps the Government manage the emblematic lands around Sydney Harbour.

### Segment:

- > Government

### Services:

- > Cloud Servers
- > Firewall

### SHFT needed:

- > Secure Australian Cloud Hosting
- > Data Sovereignty
- > Australian Support

### CloudCentral provided:

- > Scalability & flexibility
- > Transparent pricing
- > Reliable services with a Service Level Agreement
- > Guaranteed data sovereignty
- > 24/7 support



## About Sydney Harbour Federation Trust

The Sydney Harbour Federation Trust (SHFT) is a self-funding Australian statutory authority within the portfolio of the Department of Environment. Our mission is to manage emblematic lands around Sydney Harbour, preserve their natural and cultural heritage and foster and promote them as places of leisure, enjoyment and interest for all Australians.

The Trust is responsible for vision planning and management of Sydney Harbour sites including Cockatoo Island and Snapper Island in Sydney Harbour, North Head Sanctuary in Manly, Woolwich Dock and Parklands in Woolwich, Georges Heights, Middle Head and Chowder Bay in Headland Park Mosman, Marine Biological Station in Watsons Bay, Macquarie

Lightstation in Vaucluse and the Platypus site in Neutral Bay.

## The Requirements

The Sydney Harbour Federation Trust operates on an Enterprise Resource Planning (ERP) solution including Financial Management and CRM systems which enable the organisation to manage its operational and strategic landscapes.

Seeking a stable, Australian Cloud provider to power these vital applications, the Sydney Harbour Federation Trust turned to their Government-approved vendor database in search of a provider that would meet all of their criteria:

- Secure Australian Cloud Servers
- Guaranteed Data Sovereignty
- 24x7 Support

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“I’d recommend CloudCentral based on our excellent performance against SLA’s, expertise in cloud services, timely communications, flexibility and willingness to listen.”

Peter Diprose, ICT Manager

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## An Easy Process

CloudCentral beat a number of competitors from the panel of Data Centre as a Service (DCaaS) Multi Use List (MUL) suppliers maintained by the Australian Government Information Management Office (AGIMO). For ICT Manager Peter Diprose, the decision to select CloudCentral as the most suitable provider was straightforward.

“It was an easy process as we were utilising a government panel provider. The stringent security obligations mandated by the Australian Government in terms of cloud services were able to be met by the CloudCentral solution” stated Peter. In addition to meeting the specific government-approved and security based criteria, CloudCentral also delivered during the onboarding process.

Peter concluded “Cloud Central is very responsive and worked with our other ICT Managed Service Provider to establish the cloud environment and assist with application software load and also in testing VPN connectivity.”

## Seamlessly Outstanding

Two years on from their key move to CloudCentral, The Trust’s ERP has securely and reliably resided in a Government Community Cloud managed by Cloud Central. Pleased with the outstanding support and service, Peter happily informed us that The Trust “benefits each day from CloudCentral’s fully managed IaaS service delivery, transparent and seamless maintenance and support, and Virtual Private Cloud expertise.”

Peter wrapped it up by stating “we’re always impressed by the excellent response times and more importantly rapid time to fix metrics with CloudCentral.”

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secure australian cloud

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